



Traineeship

CHC22015

# Certificate II in Community Services



**LOWER FEES  
LOCAL SKILLS**





# Traineeship

## What is a traineeship?

Traineeships are a government initiative providing employees the opportunity to combine working with the completion of a nationally recognised qualification. Traineeships provide an employer a way of achieving a high-level workforce, promoting staff retention and offer a point of difference when recruiting new staff. Financial incentives may be available to employers to support the completion of the traineeship.

Traineeships can take between one and two years to complete and offer a wide range of qualifications over a variety of industries. New workers and existing workers may be eligible, and you may even complete a traineeship whilst still at school.

## Qualification overview

This nationally recognised qualification provides an introduction into the community services industry, perfect to gain skills and knowledge in an entry level job or to go on to further study. It will provide employees with the skills to provide a first point of contact and assist individuals in meeting their immediate needs. At this level, work takes place under direct, regular supervision within clearly defined guidelines. This qualification will provide a path to a career in Community Services, Aged Care, Children's Services or Disability Services.

## Training Outcomes

The CHC22015 Certificate II in Community Services is designed to equip employees with the skills and knowledge required to contribute to a variety of community service tasks. Skills and outcomes include:

- Provide individualised support
- Work with a diverse range of people
- Respond to client needs
- Form caring and supportive relationships with people accessing services



### Employer Benefits

- Government financial incentives (eligibility criteria applies)
- Improves staff retention
- Increases workforce productivity
- Recruitment advantage
- Upskills employees



### Employee Benefits

- Get paid to study, earn while you learn!
- Undertake a nationally recognised qualification
- Improves career pathways
- Gain valuable skills & knowledge
- Enhances job satisfaction & security

## Recommended Course Structure

To successfully complete this qualification, 9 units of competency is required. These 9 units comprise of five (5) core units and four (4) elective units.

Core units	
CHCCOM001	Provide first point of contact
CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
HLTWHS001	Participate in workplace health and safety
BSBWOR202	Organise and complete daily work activities

Elective units	
CHCCDE003	Work within a community development framework
HLTINF006	Apply basic principles and practices of infection prevention and control
HLTAAP001	Recognise healthy body systems
HLTAID011	Provide First Aid

\*Customised elective unit options may be offered depending on the needs of the employer and the job role.

## Jobs & Skills WA

Jobs and Skills WA is the way the State Government, through the Department of Training & Workforce Development, prioritises its investment in training to focus and subsidise training courses that equip people to take up jobs that are, or will be, in high demand.

## Training Delivery and Assessment

Individualised delivery and assessment strategies will be developed based on the actual needs and requirements of both employees and employers to ensure effectiveness and time efficiency. Training will be flexible and combine on and off the job training through regular visits from an industry experienced trainer.

We offer assessment only options including RPL work based evidence collection (portfolio and workplace documents) and observation assessments to assist employees in providing the relevant evidence based on skill and knowledge competencies developed in the actual workplace.

## Eligibility Requirements\*

- Anyone of working age
- Australian citizen, permanent resident or hold an eligible visa
- Part-time or full-time employees

(\*Please speak to our consultant for full eligibility requirements)

## Fees:

The Student tuition fees are indicative only and are subject to change given individual circumstances at enrolment. Additional fees may apply such as resource fees and other fees.

Fees based on standard unit selection.

New worker non-concession: **\$442.26**

New worker concession: **\$131.04**

Non-concession 15-24 years: **\$400.00**

Existing worker traineeship not available

School Based Traineeships (SBATs) are fee free

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*If ineligible for government funding fee for service arrangements available.*

## Next Steps



To get started or to find out more, please contact:

**Name:**

**Mobile:**

**Email:**

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